

Identity Preserved Wheat Delivery Guidelines - Hensall Co-op

In order to make delivering your IP Wheat to your designated location of Hensall Co-op as efficient as possible, our staff would like you to be aware of the intended procedures.

Select the delivery site of your choice from the Delivery Guidelines online at <https://hensallco-op.ca/Contract-delivery-resources.htm>. Here you will find information on delivery procedures.

Growers are now able to directly receive grading ticket information via email upon the truck leaving the scale. Please review the information at <http://www.hdc.on.ca/grain-marketing.html>. You can also check this webpage (or call the elevator location) for receiving hours. Please note that this may change daily as situations warrant.

Load Identification:

- Load identification will be done upon arrival.
- You will be required to present the "Hensall Co-op Delivery Tag" that indicates which variety of wheat you are delivering and the account that is associated with your delivery. You can present a printed paper version, or a PDF version of the tag, downloaded on your phone from FieldTrace or obtained from you FM.

Safety Concerns:

- Please proceed with caution to avoid injury to any pedestrians or other vehicles &/or equipment in the yard.
- Please be aware of your surroundings and move your vehicle through the yard at the posted speed of 10 kph.
- Please obey the directional signs.
- **Use caution in the unloading areas and keep out of any restricted areas.** Please be aware that truck lifts may be used at some receiving locations. Restricted areas are set up for the safety of everyone.
- Please refrain from smoking in the areas around the unloading pits to prevent fires and avoid contamination of the product being delivered. **SMOKING IS ONLY ALLOWED IN DESIGNATED AREAS.**

Online Access:

Contract and ticket information is now available through Hensall Co-op's Online Access portal. This includes tracking shipped & settled loads and details on Contracts and Settlements. You can review the grades of each load online as they are posted to the site. If you have not already done so, we invite you to **call us at 519-262-3511, Ext 520, speak to one of our representatives** or register online at <https://members.hdc.on.ca/CustomPortal.htm> for access to your account.

Hensall Co-op appreciates your business and looks forward to providing prompt, efficient and courteous service.

Wishing you a safe & successful harvest,
Your Operations Team.